



Date :

Dear Valued Customer,

**RE: PERSONAL DATA PROTECTION ACT (PDPA) 2010
Country View Berhad Privacy Notice
– Notice and Consent**

We thank you for your support to Country View Berhad and its subsidiaries ("Companies") and its various projects. We treat your personal data seriously and endeavour to protect your personal data in compliance with the Personal Data Protection Act 2010 (PDPA) (the "Act").

We at Country View Berhad and its subsidiaries place great importance in adhering to all legal and regulatory changes. In view of the Personal Data Protection Act implemented to safeguard the usage of Personal Data, we would like you feel secure about us processing your personal data and information and help you to understand the purpose of us collecting your Personal Data that made available to us.

PERSONAL DATA INFORMATION

When you transact with Country View Berhad, we may collect a variety of your Personal Data, which may include your:-

- a) Name;
- b) Identity card number / Passport number;
- c) Gender;
- d) Date of birth;
- e) Marital status;
- f) Nationality;
- g) Race and religious beliefs;
- h) Correspondence address;
- i) Telephone Number;
- j) Email Address;
- k) Occupation information;
- l) Income range;
- m) Types of loan applied;
- n) Any other information

COLLECTION OF PERSONAL DATA

The collection of Personal Data including but not limited to the following:

- a) Through information provided by you when you registered interest;
- b) Through information provided by you in application forms, service request form, marketing campaign, promotion and etc;
- c) Through the records in our Group of companies;

- d) Through your verbal and written communication with us; and/or
- e) From such other sources in respect of which you have been given consent to disclose information relating you and/ or where not otherwise restricted.

USE OF YOUR PERSONAL DATA

We will process the personal data for the following purposes:

- a) To inform/update you about information regarding latest product announcement ,upcoming events, promotion and other marketing activities which may be of interest of you via conventional mail, email, telecommunication (telephone calls or text messages) and/or social media;
- b) For internal purpose such as auditing, data analysis and research to improve our product/services and customer communications.
- c) To enter into any legal or regulatory requirements relating to our provision of services and products and to make disclosure under the requirements of any applicable law, regulation, direction, court order, by-law, guideline, circular, code applicable to any member companies of our Group.
- d) To send/serve/deliver notices, information updates, bills, receipts and other necessary correspondences to you
- e) To collect payments from you and/or your end-financier.
- f) To facilitate vacant possession, keys hand over, property/estate management, customer care and/or defect rectification works, renovation and operation with regard to tenancy.
- g) To facilitate post vacant possession services, such as club houses, security and customer loyalty programme.
- h) To facilitate surrender of units, returning of keys, reinstatement of unit and joint inspection upon expiry of tenancy.
- i) To provide, inform/update carpark management and services
- j) To communicate and response to inquiries and complaints and to generally resolve disputes.
- k) To communicate and ensure customer satisfaction which may include conducting surveys to improve quality of our product and services.
- l) For product and services improvement.

The information is necessary to us. If you refuse to provide us with such personal data, we may not be able to keep a complete record of information about you, thus affecting our capacity to accomplish the above stated purposes. By virtue of you having provided us with your

Personal Data, you are deemed to have consented to our collection, retention and/ or processing of your Personal Data for the above purposes.

DISCLOSURE OF YOUR PERSONAL DATA

As a part of the Management and/or operation of your account(s), we may be need or required to disclose you and/or your account(s) with us to the following parties:

- a) Legal Firms
- b) Financial Institutions
- c) Building Services Providers
- d) Property Agent/ Consultants
- e) Suruhanjaya Syarikat Malaysia (SSM)
- f) Land Office
- g) Legislative Court
- h) Government Agency
- i) Public Company Secretary
- j) Public Accounting Firm

And/or under the following conditions:

- a) Any other person notified by you as authorized to give instructions or to use the account(s)/ facility(ies) on your behalf;
- b) Any person intending to settle any money outstanding under your account;
- c) Where you have given permission; and/or
- d) Co-branding partners of the Group, as and when applicable.

PROTECTION OF PERSONAL DATA

We shall keep and process your data in a secure manner. We endeavour, where practicable, to implement the appropriate administrative and security safeguards and procedures in accordance with the applicable laws and regulations to prevent the unauthorized or unlawful processing of your Personal Data and the accidental loss or destruction of, or damage to, your Personal Data.

Where we consider it necessary or appropriate for the purposes of data storage, processing or providing any service or product on our behalf to you, we may transfer your Personal Data to another member of our Group or third party service or product providers which we are established, under conditions of confidentiality and similar levels of security safeguards.

YOUR RIGHTS TO ACCESS AND CORRECT YOUR PERSONAL DATA

If you would like to make any enquiries, access and request any correction, deletion or amendment on your personal data, please do not hesitate to contact our Sales & Marketing Department. Or you may email to us at

sales@countryview.com.my. Any such request shall be made in writing by you to us.

Country View Berhad
Unit 26-01, Level 26, Menara Landmark,
No 12, Jalan Ngee Heng,
80000 Johor Bahru, Johor

Tel No. : 07-2236799
Fax No : 07-2246557

Working hours :
Monday to Friday - 9.00am to 5.00pm
Saturday - 9.00am to 1.00pm
Sunday / Public Holiday - Closed

We will exercise reasonable effort to comply with your request to access or correct your Personal Data after receiving your written request and advise you the relevant processing fees (if any) and/or any further documentary evidence of the new information needed to avoid scam and inaccuracy. Please note that we reserve right to withhold access to your Personal Data in certain situations and notify you of the reasons for not able to accede to your request.

We encourage you to periodically review our Personal Data Protection Notice as we may revise or modify it from time to time. Notice of such revision will be given on our corporate website and/or by other means of communication deemed suitable.

Yours sincerely,
COUNTRY VIEW RESOURCES SDN BHD

I/We hereby agree and consent to the terms and conditions stated above.

Name:
NRIC No. / Passport No.:

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NRIC No. / Passport No.: